



Lakeview Hotels & Resorts
600 – 185 Carlton Street
Winnipeg, MB R3C 3J1

FOR IMMEDIATE RELEASE

LAKEVIEW INN & SUITES CHETWYND HONORED WITH 2008 GUEST SERVICE AWARD

(Winnipeg, MB) (July 20, 2009) ---- Lakeview Hotels & Resorts is pleased to announce that the Lakeview Inn & Suites Chetwynd was the recipient of the Guest Services Award for 2008.

This prestigious award is presented to the hotel whose commitment to guest service has been the most outstanding. The front desk team that receives this award is focused on absolute guest satisfaction and is committed to making things right when guest service issues arise. Responsiveness to guest needs is measured by comment card scores, during quality assurance audits and through test calls to the property.

"The front desk team at the Lakeview Inn & Suites in Chetwynd are an excellent example of the high level of commitment to guest satisfaction that we strive for", states Chris Watt, Vice President of Operations for Lakeview Management Inc. "Guests who stayed in that hotel gave the front desk team an average score of 94.9% for friendly and professional service."

"This award recognizes the commitment that all team members at the hotel have to providing excellent service to all of our guests." said Daphne Franklin, general manager of the Chetwynd Lakeview Inn & Suites. "From front desk to housekeeping to maintenance, everyone here recognizes how important it is to give our guests a home away from home."

The Lakeview Inn & Suites Chetwynd is pleased to offer its guests complimentary deluxe continental breakfast, free internet and free movies.

The Lakeview Inn & Suites Chetwynd was acquired by the Lakeview Real Estate Investment Trust in October 2006. Lakeview Hotels & Resorts is part of Winnipeg, Manitoba based Lakeview Management Inc. Lakeview Management Inc. is a fully diversified real estate development company, with expertise in all aspects of property development, financing, design, construction and ongoing property management. Founded in 1964 by its CEO, Jack Levit, Lakeview's current efforts are focused on hotel development and management. Lakeview owns and/or manages 35 hotels across Canada.

- 30 -

FOR MORE INFORMATION:

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Staff at the Lakeview Inn & Suites Chetwynd are the proud recipients of Lakeview Hotels & Resorts 2008 Guest Service Award.